

### GUEST TICKET BOOKLET



#### 4 NIGHT PENANG & PHUKET CRUISE Spectrum Of The Seas 30 No. 101



Your Cruise Ticket Contract is contained in this booklet. The Contract contains important limitations on the rights of passengers. It is important that you carefully read all the terms of the Contract, paying particular attention to Sections 11 and 12, and retain it for future reference. Fill out guest information, including mandatory information at <a href="http://www.RoyalCaribbean.com/onlinecheckin">www.RoyalCaribbean.com/onlinecheckin</a>.

# Health Acknowledgement

Exposure to pathogens (such as the virus that causes COVID-19) is an inherent risk in places where people gather and may result in severe illness or death. Exposure may occur at any point during your voyage, onboard or ashore. Remaining onboard at all times during your voyage will not prevent exposure because pathogens may be brought onboard by others, including passengers who choose to participate in shore excursions or activities ashore in our various ports of calls or private destinations. Our <u>health and safety measures</u> mitigate the risk of exposure but cannot eliminate it entirely. Before booking or sailing on a cruise, all guests should consider their individual risk level for severe illness resulting from pathogen exposure and make an informed travel decision on that basis. We recommend guests with a higher risk of severe illness consult with their doctor prior to booking or sailing with us.

By booking a cruise with us, on behalf of yourself and/or others for whom you are acting (collectively "you" or "your"), you acknowledge that you understand the risks related to exposure to pathogens and their resulting illnesses while cruising with us, including those relating to guests who are at a higher risk of severe illness.

Further, you agree to review and comply with our <u>Guest Health, Safety and Conduct Policy</u>, as well any of our health or safety instructions, or other posted signage. Failure to do so will lead to you being denied boarding or may constitute cause for your removal, as well as the denial of boarding or removal of your traveling party, from the vessel. Our safety and health protocols are subject to change, please review our website for the most up to date requirements.

Finally, you acknowledge that we will collect and use personal information, including health information, in connection with these measures, and may disclose it to health or port authorities, if required.

### **Health and Safety Protocols**

As we return to sea, your health and safety remains our top priority. We've partnered with expert medical and scientific minds to guide us in the development of comprehensive protocols to protect you and the ones you love. And we're working with local health authorities in our homeport countries to ensure our guests meet current inbound travel requirements. We're continually evaluating these protocols and will make updates as public health standards evolve.

Our commitment is to provide the following:

100% Fresh, Filtered Air, Medical Grade Cleaning Standards, Upgraded Medical Facilities & Expert Care, Safe, Timely Return Home In Any Scenario, and the promise that you're taken care of. **To learn more about our plan, visit our Healthy Sail Center at** <u>https://www.royalcaribbean.com/health</u>.

To learn more about the US CDC travel guidelines please visit them at <u>wwwnc.cdc.gov/travel</u>.

As your sailing approaches we'll keep you updated on the latest requirements necessary to sail and our protocols. As provided above these can be viewed on our website - which we recommend you add as a favourite on your browser and check back regularly before you depart. In the event that any of our protocols or requirements change, we will reach out to you directly to notify you.





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THIS BOOKLET HAS BEEN PREPARED FOR CROWN & ANCHOR PREPAID GRATUITIES
MEMBERSHIP
Yes

### **4 NIGHT PENANG & PHUKET CRUISE**

CRUISE SUMMARY		<b>EMBARKATION</b>	
RESERVATION ID:		BOARDING DATE:	30 Mar 2023
GROUP ID:		SAILING FROM:	Singapore, Singapore
SHIP NAME:	Spectrum Of The Seas	SAILING TIME:	16:30
BOARDING DATE:	30 Mar 2023	TERMINAL INFO:	See Port Direction page
STATEROOM #: DECK #:	515 9	CHECK-IN APPOINTMENT:	Request a check-in appointment at: www.RoyalCaribbean.com/onlinecheckin
CATEGORY:	3 4∨		
DINING:	MY TIME	DISEMBARKATION	
Dirtitio.		DISEMBARK DATE:	03 APR 2023
		DISEMBARK PORT:	SINGAPORE, SINGAPORE
Cruise Itinerary		Ship Check-In	
The cruise itinerary may change as conditions warrant. <b>Prior To Boarding:</b> For questions regarding itinerary changes due to weather or other current events visit the 'Before You Board' section of our website www. RoyalCaribbean.com <b>Once Onboard:</b> Refer to the ship's daily program for the latest updates.		guests without the proper travel documents / visas or those who have not completed pier check-in 90 minutes prior to the ship's scheduled sailing time. No refunds will be given to individuals who fail to bring the proper travel documents or show up late.	
Add Travel Protect	ion Program (Recommended)	Online / App Check-In	
<ul> <li>Travel Protection can help protect against the unexpected.</li> <li>Need to cancel? Get reimbursed up to 90% of the unused portion of your cruise, no matter what comes up.</li> <li>Miss the ship? Reimbursement may be available up to \$500 for covered travel expenses for you to meet us at the next port.</li> <li>If you get sick or hurt during your vacation, you may get reimbursed up to \$25,000 for covered medical expenses.</li> <li>Some baggage coverage may be available if they are lost, stolen, damaged or just delayed.</li> <li>24/7 support provided by Carefree Travel Assistance", no matter where you are or when you need it.</li> </ul>		Check in on the web up to 3 days prior to your cruise and on the app up until 08:00AM on the morning of sailing.	

#### **Important Travel Requirements**

Royal Caribbean International highly recommends that all guests travel with a valid passport and that the passport expiration date not occur within six (6) months following the voyage termination date.

For more information on passport requirements, visa requirements, inoculation/health and family travel document requirements, please review the Travel Document page(s) within this booklet.

#### Important Notice

Please note that due to Singapore Customs Regulations, ship cruise arrival to Singapore with last destination from a Malaysia port, there is no duty allowance for liquor regardless if the item was brought in from Singapore at the commencement of the cruise. There is no duty allowance for tobacco products. Kindly check with Singapore Customs Office at the Red Channel for further guidance upon arrival at the Custom clearance.



#### **Cruise Itinerary**

DAY	DATE	PORTS-OF-CALL	DOCK OR TENDER	ARRIVE	DEPART
THU	30 MAR	SINGAPORE, SINGAPORE	D		16:30
FRI	31 MAR	PENANG, MALAYSIA	D	14:30	21:00
SAT	01 APR	PHUKET, THAILAND	Т	08:00	20:00
SUN	02 APR	CRUISING	С		
MON	03 APR	SINGAPORE, SINGAPORE	D	07:00	

#### **Passport, Visa and Entry Requirements**

Valid passports and visas (including multiple Entry Visas, where applicable) may be required.

Please check entry requirements for your destination with your local passport office or contact the Embassies (Consular Services) of each country on your sailing itinerary for example: on our Glacier / Alaska cruise you depart from the United States but the ship visits the Canadian port of Prince Rupert. You will need to identify if you need a valid visa for Canada and for the United States. If you are unsure of which country a port belongs to, please check with your travel agent or call our reservation team on +1.800.327.6700.

#### Passport

A valid passport is required for travel.

Ensure sufficient blank visa pages within the passport for visa stamps.

For your protection, we recommend that your passport expiration date not occur within six [6] months following the voyage termination date.

Since the ship will collect your passport to speed the clearance formalities at each port of call, we suggest you bring with you a few photocopies of your passport's personal information page which includes the picture, and that you carry one of these photocopies with you each time you leave the ship.

Bring 2 passport size photos

#### Visas

Please note that there may be a visa requirement for your cruise. All guests should check on the latest country entry requirements, guests can go to our recommended visa company; Visa Central. You can check visa requirements by visiting their website <a href="https://visacentral.com/">https://visacentral.com/</a>.

Guests who are travelling to China, India, Vietnam, Cambodia, United States, Australia and New Zealand need to carefully check on the required entry and visa requirements .

For more information on the entry requirements for each country on your sailing itinerary **please check with your passport office or Embassy (Consular Services).** 

#### **Inoculation-Health**

As detailed in our brochure, all guests must ensure they are medically fit for travel. As such, we remind you to check with your GP at least 4 to 6 weeks before sailing to make sure you are up to date with any required immunisations or vaccines you may need (including but not limited to certification of yellow fever vaccination) to ensure you will be permitted to visit each of the exciting destinations and tours on your itinerary. For further information, please visit the Centers for Disease Control & Prevention's Traveller's Health website at www.cdc.gov/travel/. Each destination we visit may have testing and vaccination requirements that differ from those needed to board our ships. Please be sure to review each country's requirements as your sailing gets closer and review the requirements to board Royal Caribbean International ships. This will ensure your party is able to board successfully. To learn more about each country's requirements, please visit the respective government website or contact their embassy/consulate. For questions regarding the Royal Caribbean International requirements to sail please reach out to us.

#### Minors Not Accompanied By A Legal Guardian

Adults who are not the parent or Legal Guardian of any minor child travelling with them are required to present the child's valid passport and visa (or certified copy of the child's birth certificate) and an original notarized letter signed by at least one of the child's parents. The letter notarized letter from the child's parent must authorize the travelling adult to take the child on the specific cruise and must authorize the travelling adult to supervise the child and permit any medical treatment that must be administered to the child. If a nonparent adult is a Legal Guardian, the adult must present a certified certificate of Guardianship with respect to the child.

#### **General Information**

It is the sole responsibility of the guest to identify and obtain all required travel documents and have them available when necessary. The appropriate valid travel documents such as passports, visas, inoculation certificate and family legal documents are required for boarding and re-entry into the United States and other countries.

Guests who do not possess the proper documentation may be prevented from boarding their flight / ship or from entering a country and may be subject to fines. No refunds will be given to individuals who fail to bring proper documentation.

Guest on consecutive sailings must ensure they have the proper documentation for their cruise holiday. The requirements described above are required by government regulations and policies. They are subject to change without notice.



#### Port

Singapore

#### **Pier Terminal**

Marina Bay Cruise Centre Singapore (MBCCS) 61 Marina Coastal Drive Singapore 018947 <u>https://goo.gl/maps/FMras4tWwdK2</u>

#### Airport

Singapore Changi Airport Travel time to Marina Bay Cruise Centre Singapore approximately 40 minutes

#### Driving

- Coming from MCE (Changi Airport)
- Take Exit 3 on MCE / Marina Coastal Drive
- Turn LEFT onto Marina Coastal Drive
- Destination is on your LEFT after Marina South Pier

Coming from AYE (Tuas)

- Take Exit 2 on MCE / Central Boulevard
- Keep RIGHT towards Marina Boulevard
- Turn RIGHT at Marina Boulevard to Marina Coastal Drive
- Destination is on your LEFT after Marina South Pier

Drop-off Location - Level 2, Departure Hall

#### By Rail

The closest MRT station is the Marina South Pier Station located on the North South Line. The Marina Bay Cruise Centre is approximately a 10 minute walk from the station.

#### Security at the Pier

Please expect delays related to security and immigration procedures when arriving at the pier to board the ship. These procedures have been designed for your safety and all attempts will be made to expedite you through the process as quickly as possible.

For Any Day of Travel Concerns You May Have, Please Contact:

LOCATION	CONTACT TYPE	TELEPHONE	CONTACT
SINGAPORE, SINGAPORE	Meet and Greet	+65 9223 2661	Intercruises
UNITED STATES	Air2Sea Day of Travel Disruptions	+1.800.256.6649	Royal Caribbean International
UNITED STATES	Air2Sea Day of Travel Disruptions	+1.305.539.4107	Royal Caribbean International

# Getting Ready

Whatever your destination, you'll want to be prepared. We're here to help you get started.

#### What to Pack

Days on board are casual and you'll be most comfortable in casual clothes and cruise wear. Bring low-heeled shoes for the deck activities and a few swimsuits (so you'll have a dry one); ashore you'll need comfortable walking shoes. For evening wear, count on three basic types of attire:

**Casual**: Sundresses, trousers and blouses for women. Polo shirts and trousers for men.

**Smart Casual:** Dresses or trouser suits for women. Jacket and shirt for men.

**Formal:** Cocktail dresses for women. Suits and ties or tuxedos for men.

If you're cruising to the Caribbean, Mexico, Asia or other warm weather destinations, bring a hat for protection from the sun. If your cruise vacation will take you to Alaska, Canada & New England or Northern Europe, be sure to pack a jacket and several sweaters.

Hand-carry all medication, valuables, breakables, proof of identity and proof of citizenship and any other items that you may require before your checked luggage is delivered to your stateroom.

#### **Travel Adapter**

North American standard, 110 volts AC. Outlet adapter is required for European standard (220 volts AC, round prongs).

#### **Evening Wear**

Each evening, our ship's main dining rooms feature a different menu - and a changing dress code.

Cruise Length (nights)	Casual Evenings	Smart Casual Evenings	Formal Evenings
3 -5	2 - 4		1
6 - 9	3 - 6	1	2
10 - 12	5 - 7	3	2
13 - 15	6 - 8	4	3

(The Windjammer is open every evening for those who prefer a more casual dining experience).

Bring an overnight bag for your last night at sea. Staff will collect your bags the night before disembarkation, and you will need an overnight bag to carry your night clothes and toiletries.

#### What Not to Pack

For the safety of our guests, certain items are not allowed onboard the cruise ship. Weapons, illegal drugs, and other items that could interfere with the safe operation of the ship or the safe and secure environment of our guests and crew are prohibited. The following are examples of items that are not allowed on board. These and other similar items will be taken by ships Security upon being found. Prohibited items: Firearms & Ammunition, including realistic replicas; Sharp Objects, including knives and scissors. (Note: Personal grooming items such as safety razors are allowed.); Illegal Drugs & Substances; Candles & Incense; Coffee Makers, Clothes Irons, & Hot Plates; Baseball Bats, Hockey Sticks, Cricket Bats, Bows & Arrows; Illegal Drugs; Skateboards & Surfboards; Martial Arts Gear; Self-Defense Gear, including handcuffs, pepper spray, night sticks; Flammable Liquids and Explosives, including lighter fluid and fireworks; HAM Radios; Dangerous Chemicals, including bleach and paint; Personal Alcohol; Hookahs & Water Hookah Pipes.

#### Hair-Dryers and Laundry

For the benefit of our guests, all Royal Caribbean ships provide hair-dryers. We do not provide irons in staterooms, as they constitute a fire hazard. Laundry and dry-cleaning services are available. Prices vary by garment type. There is no self-service laundry available onboard.

# Guest Services

#### **Guest Relations Desk**

The Guest Relations Desk onboard is open 24 hours a day to answer any question you may have.

#### **Medical Services**

Every Royal Caribbean ship offers professional medical Services - through independently contracted, licensed Doctors and Nurses.

#### **Room Service**

Room Service is available onboard any time of the day or night - simply order from the room service menu located in your stateroom/suite. A convenience fee will be charged per order inclusive of service charge. This fee is applicable to all orders excluding Continental Breakfast menu items which are free of charge.

#### Gratuities (Effective September 7, 2022)

A \$16.00 per guest, per day gratuity will automatically be added to each guest's SeaPass® account for our dining, bar & culinary services staff, stateroom attendants and other hotel services teams who work behind the scenes to give you the best possible cruise experience. Suite guests will see a \$18.50 daily gratuity.

Guests who prepaid gratuities prior to boarding their cruise will not see a daily charge onboard.

An 18% gratuity is also automatically added to beverages, room service, and the mini bar. Beverage gratuities are pooled and shared by various dining and beverage service staff. An 18% gratuity is also automatically added to spa and salon purchases. Gratuities for other service personnel are at your discretion.

\*Guests who booked prior to September 7, 2022 can prepay gratuities before their sailing at the previous rates, which are \$14.50 for standard staterooms and \$17.50 for suites.

#### **Cruise Compass**

Check out our Cruise Compass via the Royal Caribbean app to stay informed of what's happening all day, every day onboard! If you'd prefer a printed copy, grab one at Guest Services or ask your stateroom attendant to deliver it your room.

#### Calling home from the ship

You can make ship-to-shore calls from your stateroom, 24 hours a day. The cost will be automatically charged to your SeaPass account at a rate of \$7.95 USD per minute.

#### **Onboard purchases**

Royal Caribbean International offers SeaPass<sup>®</sup>, a convenient way for you to pay for all of your on board purchases and shore excursions (charged to your account in US Dollars). To open a SeaPass account, just present your Visa, MasterCard, American Express, Diners Club International card or Cash/Traveller's Cheques. On the final morning of your cruise holiday, an itemised statement of your account will be delivered to your Stateroom. We accept cash in the casino, for gratuities and for foreign

#### exchange.

#### Language

As a consideration to our guests who speak French, German, Italian, Portuguese and Spanish, we've made every effort to provide onboard information in these languages on all of our sailing itineraries. Our international language channel shows continuous informational videos and all our dining room menus are available in these languages.

For sailings from Haifa, Israel we will have dining menus available in Hebrew, these are available on request. Additionally, for those sailing on any of our Asian itineraries, we provide information in Chinese, Japanese and Korean as well. You should also know that an International Ambassador is also available onboard select sailings to assist you. The hours and location of our International Ambassador can be found in the Cruise Compass, our onboard newspaper and is also posted at the Guest Relations Desk.

# Things To Know

#### **Mandatory Guest Safety Briefing**

All guests must attend the mandatory safety briefing (also known as: Muster/Assembly Drill) and follow all health and safety instructions issued by the Captain as part of the mandatory safety announcements. Upon embarkation, guests will have a window of several hours during which they must (a) review essential safety information and (b) report to their designated muster station. On certain vessels, guests are encouraged to use our patented eMuster<sup>™</sup> system which allows for the review of essential safety information by viewing a safety video via our mobile app or stateroom myTV interactive systems (applicable ships). Guests who do not complete the safety video portion of the muster requirements via eMuster<sup>™</sup>, or who are otherwise unable to review essential safety information upon embarkation, will be required to participate in a brief safety presentation upon arrival at their designated muster station. The mobile guest application is available for free from the Apple App Store and Google Play Store.

#### Security

Royal Caribbean International's highest priority is to ensure the safety and security of all guests. In order to maintain an effective and meaningful security environment and to comply with international and national security laws, regulations and guidelines, Royal Caribbean has established strict security procedures in the seaport terminals we utilise and onboard all our vessels. These measures include screening all guests and their personal property prior to boarding. We appreciate your cooperation in this endeavor.

#### **Alcoholic Beverage Policy**

Guests are now allowed to bring onboard on embarkation day only two bottles (75cl) of wine or champagne per stateroom. These are for consumption within the stateroom.To consume these in any public area a corkage fee will be charged. Alcoholic beverages that are purchased in ports of call or from onboard shops will be stored by the ship and delivered to guest staterooms on the last day of the sailing. Security may inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers <u>holding alcohol</u>. Royal Caribbean's Guest Conduct Policy may be reinforced up to and including <u>disembarkation</u>, if the guest violates any alcohol policy.

**Guests who violate** <u>any</u> alcohol polices (overconsuming, providing alcohol to people under age 21\*, demonstrating irresponsible behaviour, or attempting to conceal alcoholic items at security and or luggage checkpoints or any other time), **may be disembarked or not allowed to board, at their own expense, in accordance with Guest Conduct Policies.** 

Royal Caribbean reserves the right to revoke or otherwise restrict drinking privileges of any guest, regardless of age. The minimum drinking age for all alcoholic beverages on Royal Caribbean International ships is 21. \*However, on cruises departing from European, Asian, Australian and South America countries where the legal drinking age is typically lower than 21, we have reduced the drinking age to 18. The 18 to 20 year-old must agree to comply with Royal Caribbean's policies, including among other things, agreeing not to provide alcoholic beverages to any other person, regardless of age. Restrictions apply, and this policy is subject to change without notice.

Please note for sailings commencing in any North American port and in all our private destinations the drinking age will remain 21 years.

#### **Smoking Policy**

For the comfort and enjoyment of our guests, our ships are designated as non-smoking; however, we recognise that some of our guests do smoke. Therefore, to provide an onboard environment that also satisfies smokers, we have designated certain areas of the ship as smoking areas.

Cigarette, cigar, e-cigarette and pipe smoking is permitted in designated outdoor areas of the starboard side of all ships; with the exception of Oasis-class ships that will allow smoking on the port side of the ships in the designated outside area.

To assist in locating areas where smoking is permitted, guests will find visible signage posted within all smoking areas and ashtrays that are provided for use. Outdoor areas near restricted areas, food venues, and kids play areas and pools will not allow smoking. On Oasis-class, smoking is not permitted in Central Park or the Boardwalk neighborhoods.

Casino Royale allows smoking and has a designated area for non-smoking guests. There will be visible signage indicating the non-smoking area in the casino. All cruises departing from China and Hong Kong will not have a nonsmoking area in the casino. Smoking is not permitted in the casino for any ships departing from Australia and the United Kingdom.

#### Onboard all interior public spaces are smoke free\*. Smoking is not permitted in any dining venue, theater, bar, lounge, hallway, elevator, and jogging track. Smoking is not permitted inside any stateroom or on any stateroom balcony. This applies to all stateroom categories onboard.

If a guest is in violation of this stateroom policy, a cleaning fee of \$250 USD will be applied to their SeaPass® account and may be subject to further action pursuant to the 'Consequences Section' of the Guest Conduct Policy. Cigarettes, cigars and pipe tobacco must be properly disposed of and never thrown overboard. Cigar & pipe tobacco is limited to designated outdoor areas and Cigar Bars\*\*.

You must be at least 18 years of age to purchase, possess or use tobacco onboard. Electronic cigarettes or e-cigarettes are only permitted within the designated smoking areas.



Royal Caribbean International kindly asks all guests to please observe the smoking policy. These requests are made to provide a comfortable cruise for everyone. Guest may also inquire at Guest Services for the location of the designated smoking areas onboard. Guests who violate this smoking policy may be subject to further action pursuant to the 'Consequences Section' of this Guest Conduct Policy.

\*\*Onboard Mariner of the Sea's, guests can smoke at the Cigar Lounge and in select areas of the casino. Onboard Voyager of the Seas, guests can smoke at the casino on deck 4.

\*\*Cigar Bars on Royal Caribbean International are called the Connoisseur Club and are featured on the Freedom Class and Voyager Class ships.

#### Gratuities (Effective September 7, 2022)

A \$16.00 per guest, per day gratuity will automatically be added to each guest's SeaPass® account for our dining, bar & culinary services staff, stateroom attendants and other hotel services teams who work behind the scenes to give you the best possible cruise experience. Suite guests will see a \$18.50 daily gratuity.

Guests who prepaid gratuities prior to boarding their cruise will not see a daily charge onboard.

An 18% gratuity is also automatically added to beverages, room service, and the mini bar. Beverage gratuities are pooled and shared by various dining and beverage service staff. An 18% gratuity is also automatically added to spa and salon purchases. Gratuities for other service personnel are at your discretion.

\*Guests who booked prior to September 7, 2022 can prepay gratuities before their sailing at the previous rates, which are \$14.50 for standard staterooms and \$17.50 for suites.

#### **Code of Conduct**

For the safety and comfort of our guests, Royal Caribbean has developed a Guest Conduct Policy for both adults and children. If Royal Caribbean determines that certain guests are in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port of call. Please make sure to familiarise yourself with these guidelines which can be found on our website www.RoyalCaribbean.com under the Customer Support Section as well as in your stateroom in the Guest Services Directory.

#### Save the Waves®

Is a Royal Caribbean-sponsored program that works to protect the ecology of the oceans that supports cruising. Please refrain from throwing anything overboard, both in port and at sea, and deposit litter in the proper receptacles. We are grateful for your cooperation with this endeavour.

#### **Visitors Onboard**

No visitors are permitted on board.

#### Pregnancy

Royal Caribbean International welcomes pregnant guests, but cannot accept guests who will be more than 23 weeks pregnant at any time during the Cruise or CruiseTour. If you require additional information, please visit our website at www.RoyalCaribbean.com.

#### Infants

Infants sailing on a cruise must be at least 6 months old as of the first day of the cruise and/or Cruisetour. However, for Transatlantic, Transpacific, Hawaii, select South American and other selected cruises and/or Cruisetours, the infant must be at least 12 months old as of the first day of the cruise/Cruisetour. For the purposes of this policy, any cruise that has 3 or more consecutive days at sea will require infants to be 12 months old on the first day of the cruise/CruiseTour. If you require additional information, visit our website at <u>www.RoyalCaribbean.com</u>.

#### Drones

Guests are welcome to bring drones on their cruise for use on land only and outside of the port area. However, drones are not to be operated onboard the ship at any time, nor on Royal Caribbean's private destinations: Perfect Day at CocoCay, Bahamas or Labadee, Haiti.

Please visit for more detailed information:

#### Important Passenger Cruise/CruiseTour Ticket Contract 1 - Read All Clauses

Whether or not signed by Passenger, this ticket shall be deemed to be an undertaking and acknowledgement by Passenger that he accepts on behalf of himself and all other persons traveling under this ticket, all the terms and conditions set out herein.

1. (a) 'Passenger' includes all persons traveling under this ticket and their heirs and representatives. 'Passenger' shall include the plural and the use of the masculine shall include the feminine.

(b) 'Carrier' means the cruise line operator named in Article 20 of this Cruise Ticket Contract, all Vessels, Royal Celebrity Tours Inc. ('RCT') with respect to the RCT Land Tour portion of any CruiseTour, and their respective employees, agents. affiliates, successors and assigns.

agents, affiliates, successors and assigns. (c) 'Vessel' means the ship chartered by Carrier on which Passenger may be traveling or against which Passenger may assert a claim.

(d) 'CruiseTour' shall mean the combined vacation package consisting of the cruise described in this booklet and the RCT Land Tour

(e) 'RCT Land Tour' shall mean the land tour component of a CruiseTour to be provided either prior to the initial embarkation on the cruise or after the final debarkation from the cruise, as indicated in this booklet.

(f) 'Transport' means the railcars, buses and other modes of transportation or accommodation provided by RCT in connection with a RCT Land Tour.

2. (a) Each adult Passenger is permitted to carry up to two hundred pounds (200 lbs.) of luggage aboard the Vessel. In no event shall any Passenger bring on board the Vessel, or in connection with the RCT Land Tour, any controlled substances, live animals, weapons, firearms, explosives or other similar property without written permission from Carrier. Carrier reserves the right to refuse to permit any Passenger to take on board the Vessel or on any mode of Transport any item Carrier deems inappropriate.

(b) Unless negligent, Carrier is neither responsible nor liable for any loss of or damage to Passenger's property. Liability for loss of or damage to Passenger's property in connection with any air or ground transportation shall be the sole responsibility of the provider of the service and in accordance with applicable limitations.

(c) Carrier's liability for loss or damage to property is limited to \$300.00 per Passenger unless Passenger declares the true value in writing and pays Carrier before embarkation or before arriving for the start of the RCT Land Tour (whichever is earlier) a fee of five percent (5%) of the amount that such value exceeds \$300.00. In such event, Carrier's liability shall be limited to its true declared value, but not exceeding \$5,000.

(d) In no event shall Carrier be liable for loss of or damage to jewelry, cash, negotiable paper, photographic/electronic equipment or other valuables unless they are deposited with Carrier on the Vessel for safekeeping against receipt (RCT may not accept valuables for deposit). Carrier's liability for loss of or damage to valuables so deposited shall not exceed the amounts indicated in Clause 2(c).

3. No undertaking or warranty shall be given or shall be implied as to the seaworthiness, fitness or condition of the Vessel or any food or drink supplied on board.

4. Any medical personnel, masseuse, hair stylist, manicurist or other service providers on board the Vessel or on Transport are provided solely for the convenience of Passenger. Such persons are independent contractors and not acting as agents or representatives of Carrier. Carrier assumes no liability whatsoever for any treatment, diagnosis, advice, examination or other services provided by such persons. Passenger shall pay for all medical care requested or required, whether aboard or ashore, including the cost of any emergency medical care or transportation incurred by Carrier.

5. All arrangements made for or by Passenger for air transportation, shore excursions, ground tours, ground transportation, hotels, restaurants and other similar activities or services are made solely for Passenger's convenience and are at Passenger's risk. The providers of such services are independent contractors and are not acting as agents or representatives of Carrier. In no event shall Carrier be liable for any accident or harm to Passenger which occurs off the Vessel or the Transport as a result of any acts, omissions or negligence of any independent contractors.

6. Carrier may for any reason, at any time and without prior notice, cancel, advance, postpone or deviate from any scheduled sailing or port of call, or substitute another vessel or port of call, and shall not be liable for any loss whatsoever to Passenger by reason of such cancellation, advancement, postponement, substitution or deviation. In connection with a CruiseTour, Carrier may for any reason, at any time and without prior notice, cancel, advance, postpone or deviate from any scheduled departure or destination, or substitute another railcar or bus or destination or lodging or other component of the CruiseTour, and shall not be liable for any loss whatsoever to Passenger by reason of such cancellation, advancement, postponement, substitution or deviation. By way of example, and not limitation, Carrier may deviate from any scheduled sailing and may otherwise land Passenger and his property at any port if Carrier believes that the voyage or any Passenger or property may be adversely affected as a result of hostilities, blockages, prevailing weather conditions, labor conflicts, strikes onboard or ashore, breakdown of Vessel, congestion, docking difficulties or any other cause whatsoever. Similarly, by way of example, and not limitation, Carrier may at its discretion elect not to visit a location shown on your itinerary. Carrier reserves the right to substitute a hotel for the planned hotel, provided that Carrier shall make commercially reasonable efforts to provide a comparable hotel.

7. Carrier shall have the right to comply with any orders, recommendations, or directions whatsoever given by any governmental entity or by persons purporting to act with such authority and such compliance shall not be deemed a breach of this Contract.

8. Refunds for Passenger cancellations prior to sailing or the first day of the CruiseTour (whichever occurs first) are limited by the terms of Carrier's refund policy. Passengers are advised to consult the Carrier's cruise brochure for the terms of Carrier's refund policy.

9. All Passports, visas and other travel documents required for embarkation and disembarkation and at all ports of call are the responsibility of Passenger. 10. Passenger, or if a minor, his parent or guardian, shall be liable to, and shall reimburse Carrier for, any damage to the Vessel, the Transport or any property of Carrier caused directly or indirectly, in whole or in part, by any willful or negligent act or omission on the part of the Passenger; and Passenger, or if a minor, his parent or guardian, shall further indemnify Carrier, the Vessel and the Transport and each and all of their agents and servants against all liability which Carrier, the Vessel or the Transport or such agents or servants may incur towards any person or company or government for any personal injury, death or damage to property caused directly or indirectly, in whole or in part, by any willful or negligent act or omission on the part of Passenger. 11. IT IS AGREED BY AND BETWEEN PASSENGER AND CARRIER THAT ALL DISPUTES AND MATTERS WHATSOEVER ARISING UNDER, IN CONNECTION WITH OR INCIDENT TO THIS CONTRACT SHALL BE LITIGATED, IF AT ALL, IN AND BEFORE A COURT LOCATED IN MIAMI, FLORIDA, U.S.A., TO THE EXCLUSION OF THE COURTS OF ANY OTHER STATE, TERRITORY OR COUNTRY. PASSENGER HEREBY WAIVES ANY VENUE OR OTHER OBJECTION THAT HE MAY HAVE TO ANY SUCH ACTION OR PROCEEDING BEING BROUGHT IN ANY COURT LOCATED IN MIAMI, FLORIDA. 12. (A) NO SUIT SHALL BE MAINTAINABLE AGAINST CARRIER, THE VESSEL OR THE TRANSPORT UPON ANY CLAIM RELATING TO LOSS OF OR DAMAGE TO PROPERTY UNLESS WRITTEN NOTICE OF THE CLAIM, WITH FULL PARTICULARS, SHALL BE DELIVERED TO CARRIER AT ITS PRINCIPAL OFFICE WITHIN TEN (10) DAYS AFTER TERMINATION OF THE VOYAGE OR THE CRUISE TOUR (WHICHEVER IS LATER) WHICH THIS CONTRACT RELATES; AND IN NO EVENT SHALL ANY SUCH SUIT FOR ANY CAUSE AGAINST CARRIER, THE VESSEL OR THE TRANSPORT RELATING TO LOSS OF OR DAMAGE TO PROPERTY BE MAINTAINABLE UNLESS SUCH SUIT SHALL BE COMMENCED (FILED) WITHIN SIX (6) MONTHS AFTER THE TERMINATION OF THE VOYAGE OR THE CRUISETOUR (WHICHEVER IS LATER) AND PROCESS SERVED WITHIN THIRTY (30) DAYS AFTER FILING, NOTWITHSTANDING ANY PROVISION OF LAW OF ANY STATE OR COUNTRY TO THE CONTRARY (B) NO SUIT SHALL BE MAINTAINABLE AGAINST CARRIER, THE VESSEL OR THE TRANSPORT FOR ANY CLAIM, INCLUDING BUT NOT LIMITED TO, DELAY, DETENTION, PERSONAL INJURY, ILLNESS OR DEATH OF PASSENGER UNLESS

WRITTEN NOTICE OF THE CLAIM, WITH FULL PARTICULARS, SHALL BE DELIVERED TO CARRIER AT ITS PRINCIPAL OFFICE WITHIN SIX (6) MONTHS FROM THE DAY CAUSE OF ACTION OCCURRED; AND IN NO EVENT SHALL ANY SUCH SUIT FOR ANY CAUSE AGAINST CARRIER, THE VESSEL OR THE TRANSPORT BE MAINTAINABLE UNLESS SUCH SUIT SHALL BE COMMENCED (FILED) WITHIN ONE (1) YEAR FROM THE DAY WHEN THE CAUSE OF ACTION OCCURRED AND PROCESS SERVED WITHIN THIRTY (30) DAYS AFTER FILING, NOTWITHSTANDING ANY PROVISION OF LAW OF ANY STATE OR COUNTRY TO THE CONTRARY.

(C) THE CARRIER HEREBY DISCLAIMS ALL LIABILITY TO THE PASSENGER FOR DAMAGES FOR EMOTIONAL DISTRESS, MENTAL SUFFERING OR PSYCHOLOGICAL INJURY OF ANY KIND UNDER ANY CIRCUMSTANCES, EXCEPT TO THE EXTENT SUCH DISCLAIMER IS PROHIBITED BY 46 U.S.C. \$183C. (B). WITHOUT LIMITING THE PRECEDING SENTENCE, IN NO EVENT WILL CARRIER BE LIABLE TO PASSENGER FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY OR PUNITIVE DAMAGES.

(D) THE EXCLUSIONS OR LIMITATIONS OF LIABILITY OF CARRIER SET FORTH IN THE PROVISIONS OF THIS CONTRACT SHALL ALSO APPLY TO AND BE FOR THE BENEFIT OF AGENTS, INDEPENDENT CONTRACTORS, CONCESSIONAIRES AND SUPPLIERS OF CARRIER, AS WELL AS OWNERS AND OPERATORS OF ALL SHORESIDE PROPERTIES AT WHICH THE VESSEL OR THE TRANSPORT MAY CALL, AS WELL AS OWNERS, DESIGNERS, INSTALLERS, SUPPLIERS AND MANUFACTURERS OF THE VESSEL OR THE TRANSPORT, OR ANY COMPONENT PARTS OF EITHER, TOGETHER WITH THE EMPLOYEES AND SERVANTS OF EACH OF THE FOREGOING. 13. Passenger, or if a minor, his parent or guardian, shall be liable to Carrier, the Vessel and the Transport for any fines or penalties imposed on the Vessel, the Transport or Carrier by any authorities for his failure to observe or comply with local governmental laws or regulations, including requirements relating to immigration, customs or excise.

14. Passenger warrants that he and those traveling with him are fit for travel and that such travel will not endanger themselves or others. Carrier reserves the right to terminate a Passenger's cruise or RCT Land Tour or both at any time, at the risk and expense of the Passenger disembarked, when in the opinion of Carrier, Passenger is believed to be a danger to himself or a disturbance or danger to others.

15. Carrier shall not be required to refund any portion of the fare paid by any Passenger who fails for any reason to be onboard the Vessel or the Transport at the time of the Vessel's or the Transport's departure from the port of embarkation or any port of call or destination or point of departure as the case may be and shall not be responsible for lodging, meals, transportation or other expenses incurred by Passenger as a result thereof. Carrier shall have no obligation to any Passenger to deviate from any scheduled sailing or port of call or destination 16. Carrier has the exclusive right to include photographic, video and other visual portrayals of Passenger in any pictorial medium of any nature whatsoever for the purpose of trade, advertising, sales, publicity or otherwise, without compensation to Passenger, and all rights, title and interest therein (including all worldwide copyrights therein) shall be Carrier's sole property, free from any claims by Passenger or any person deriving any rights or interest from Passenger. 17. Passenger acknowledges and confirms that any travel agent utilized by Passenger in connection with the issuance of this ticket is, for all purposes, Passenger's agent and Carrier shall not be liable for any representation made by said travel agent. Passenger shall at all times remain liable to Carrier for the price of passage.

18. In addition to the restrictions and exemptions from liability provided in this Contract, Carrier shall have the full benefit of any applicable laws providing for limitation and exoneration from liability, and nothing in this Contract is intended to operate to limit or deprive Carrier of any such statutory limitation of or exoneration from liability. Without limiting the foregoing, Carrier claims benefit of all restrictions, exemptions and limitations of the 'Convention Relating to the Carriage of Passengers and Their Luggage by Sea' of 1974 as well as the Protocol to the 'Convention Relating to the Carriage of Passengers and Their Luggage by Sea' of 1976 ('Athens Convention'), which limits the liability of the Carrier for the death of or personal injury to a passenger to no more than the applicable amount of Special Drawing Rights as defined therein, and all other limits on damage or loss to personal property.

19. This Contract contains the entire agreement between Carrier and Passenger and supersedes any other agreements, written or oral, relating to the subject matter. Any waiver of any provision of this Contract must be made in writing and signed by Carrier. If any portion of this Contract shall be determined to be invalid, then said portion shall be deemed severed from the Contract in such jurisdiction only and all remaining portions shall remain in full force and effect.

20. Carrier: Royal Caribbean Cruises Ltd., 1050 Caribbean Way, Miami, Florida, and 33132, USA

21. Carrier reserves the right to impose a supplemental charge relating to unanticipated occurrences including, but not limited to, increases in the price of fuel. Any such supplement charges shall apply to both existing and new bookings (regardless of whether such bookings have been paid in full).

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**Charge Account & Cruise Ticket** 

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RESERVATION ID:	
SHIP NAME:	Spectrum Of The Seas
SAILING DATE:	30 Mar 2023
STATEROOM:	515

Please be advised Traveler Cheque Cards from any credit card company are not accepted, for the purpose of settling onboard charges on the SeaPass account.

**Onboard Charge Account:** I will pay by (check one):

[ ]Cash/Travelers Cheques<sup>®</sup> [ ]American Express<sup>®</sup>

[]MasterCard<sup>®</sup> []Visa<sup>®</sup> []Discover<sup>®</sup> []Diners []JCB<sup>®</sup>

Card Expiration Date: \_\_\_\_\_\_ - \_\_\_\_(month-year)

Card Number: (last 4 digits only) \_\_\_\_\_

Name as it appears on credit card or responsible for account

Members in your party authorised to sign on this account

1	Stateroom #
2	Stateroom #

3. \_\_\_\_\_ Stateroom #\_

By signing below the guest hereby authorises us to charge the credit card account indicated above for all charges made to the onboard charge account or the guest will settle all charges made to the onboard charge account in cash/ travellers check and, regardless of the method of payment, to be personally liable for such charges.

X

Cardholder or guest signature responsible for onboard account

For Non-US Issued MasterCard or Visa Card Holders: If

you use a MasterCard® or Visa Card® issued outside of the US which is billed in any of the following currencies: AUD, CAD, CHF, DKK, EUR, HKD, JPY, MXP, NOK, SEK, GBP, Royal Caribbean International offers a service where the full amount of your charges are converted, at your election, to the currency of your card by our conversion agent, Global Card Services, Inc., using the exchange rate in effect at the time the amounts are charged to your card.

### Currency Conversion Authorisation (Please check one of the following options.)

[ ] A. I choose to pay my onboard charges in the currency of my card. I.e.: I choose to use Royal Caribbean International

currency conversion program. (See terms below.)

This currency conversion transaction is based on wholesale exchange rates collected from Bloomberg plus a 3 percent international currency conversion fee. My choice to have charges billed in the currency of my card is final. I accept that the exchange rate used will be the rate in effect at the time the amounts are charged to my card without further consultation.

[] B. I choose to have my credit card issuer convert my onboard charges to the currency of my card in lieu of participating in the Royal Caribbean International currency program. (See terms below.)

If I opt for my charges to be converted by my credit card issuer, or if my card is not billed in one of the billing currencies listed, my charges will be processed in the onboard currency (USD) and the issuer of my card may charge a service fee for currency conversion.

Х	
Guest Signature(s)	
<u>CHARGES</u>	
Not Applicable	
<u>Guest Signature(s):</u>	
to	

Fold - Do Not Cut	Fold - Do Not Cut	BIB BIB BIB BIB BIS Diamond Di	<ul> <li>Luggage Tag II</li> <li>Be sure to attach any personame tag to each piece of I leave home.</li> <li>Do not pack valuables or documents in your checked</li> <li>Make as many copies of the require, preferably in colour</li> <li>Print your name in the set</li> <li>In the order indicated, for the lines with the luggage to react see the company logo.)</li> <li>After folding is complete tape the tag around the lugareas indicated.</li> </ul>	sonal ID, such as a uggage before you your boarding I luggage. this tag as you ction indicated. Id (do not cut) along ag print facing out I the ships name and d, <b>staple twice</b> or
Fold - Do Not Cut	Fold - Do Not Cut	Guest Name: 515 9 SPECTRUM 30MAR23 THU-SIN Staple Here A Diamond Member Staple or tape here	Fold - Do Not Cut	Fold - Do Not Cut



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